

CONTRACT

TERMS & CONDITIONS

1. **Parties.** These terms represent the contract entered into between the Contractor and the vendor hereinafter called the Contractor.

2. Payments and Compensation

2.1 **Labor and Equipment.** Subject to additions and deductions, the contractor to furnish all labor, equipment, material and construction of the work.

2.2 **Allowances.** Contracts based on a not-to-exceed price or allowances.

2.3 **Change Orders.** Changes in the work to be made by the Contractor prior to proceeding with the work, in writing.

17. **Dispute Resolution**
17.1 **Mediation.** If the dispute can be resolved by a neutral mediator, the parties shall attempt to resolve the dispute in good faith.

17.2 **Arbitration.** If the dispute is not resolved by mediation, the parties shall select one arbitrator to resolve the dispute by arbitration, including the arbitration rules of the International Arbitration Center, unless the arbitrator orders otherwise.

IN WITNESS WHEREOF the parties have hereunto set their hands and authorized representatives, as follows:

NAME _____
SIGNATURE _____

TITLE OF REPRESENTATIVE _____
DATE OF SIGNATURE _____

SERVICE 03

Claims Management

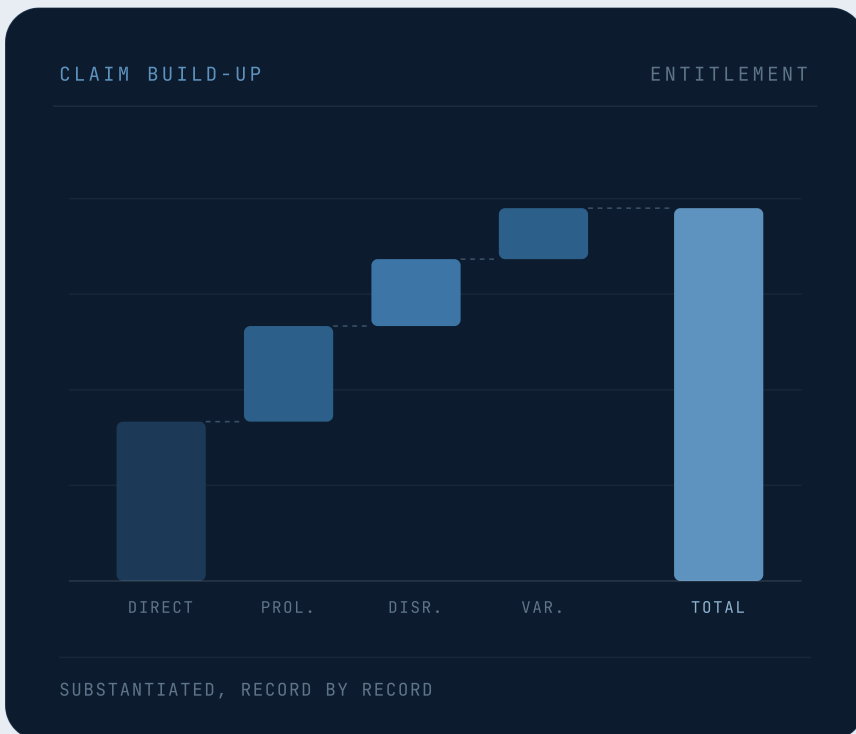
Entitlement, clearly evidenced and persuasively presented.

A claim is only as strong as its **evidence** and its **narrative**. We make both rigorous.

Whether you are pursuing entitlement or responding to a claim, the fundamentals are the same: a clear contractual basis, a cause-and-effect story grounded in contemporaneous records, and a claim built up transparently.

We prepare fully particularised claims and equally rigorous responses, working within the notice regimes and conditions precedent of the contract so entitlement is preserved — not lost on a technicality.

Good claims are not adversarial exercises in inflation; they are clear, well-evidenced statements of entitlement. Presented that way, they are far more likely to resolve — and far harder to dismiss.



A claim is a story the evidence has to tell.

The strongest claims read almost simply: here is the entitlement under the contract, here is what happened, here is the effect, and here is the substantiation. That clarity is hard-won — it comes from understanding the contract, marshalling the contemporaneous record, and resisting the temptation to overstate.

Most weak claims share the same faults: a thin contractual basis, gaps between cause and effect, and figures that cannot be traced back to source. They invite rejection. We build claims the other way round — entitlement first, evidence throughout, and a narrative a reviewer can follow without effort.

We are equally comfortable on the other side of the table. Assessing and defending claims requires the same rigour: testing the contractual basis, scrutinising the causation, and exposing where a claim is simply not made out.

Throughout, the aim is a sensible, practical outcome — ideally resolved by negotiation, but prepared to a standard that holds if it is not.

Capabilities

Extension of time

EOT claims built on a credible delay analysis and the relevant clauses.

Disruption

Loss of productivity assessed using recognised methods to quantify lost output.

Variation & change

Valuation of change, with the contractual and evidential basis.

Acceleration

Claims for instructed and constructive acceleration, with costs evidenced.

Assessment & defence

Objective evaluation of claims made against you, with structured rebuttals.

Records & substantiation

Contemporaneous records assembled and indexed for every head of claim.

Our approach

01

Entitlement review

The contractual basis, notices, and conditions precedent established.

02

Records & causation

Records assembled and the cause-and-effect story built.

03

Quantification

Time and cost quantified transparently, traceable back to source.

04

Narrative & substantiation

A clear, well-particularised submission connecting entitlement to evidence.

05

Submission & negotiation

Support through assessment, negotiation, and resolution.

Deliverables

- ✓ Fully particularised claim submission
- ✓ Contract & entitlement review
- ✓ Cause-and-effect narrative
- ✓ Claim build-up & substantiation
- ✓ Records & evidence index
- ✓ Claim response / rebuttal

FIDIC

NEC

Conditions Precedent

Extension of Time

Disruption

Let's discuss your project.

Whether you require claims management support or wider planning, claims, and dispute advisory, TSconsult is ready to help.

EMAIL

contact@tsconsult.uk

WEB

tsconsult.uk

REGION

GCC · MENA · Europe